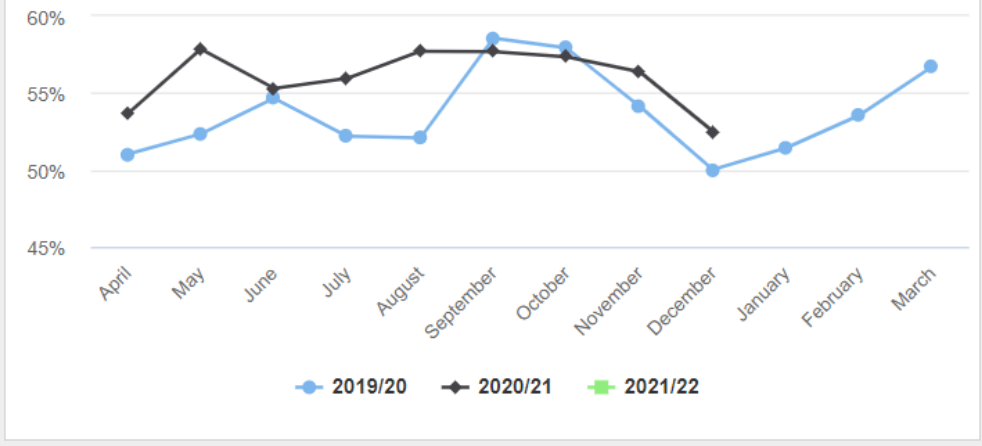
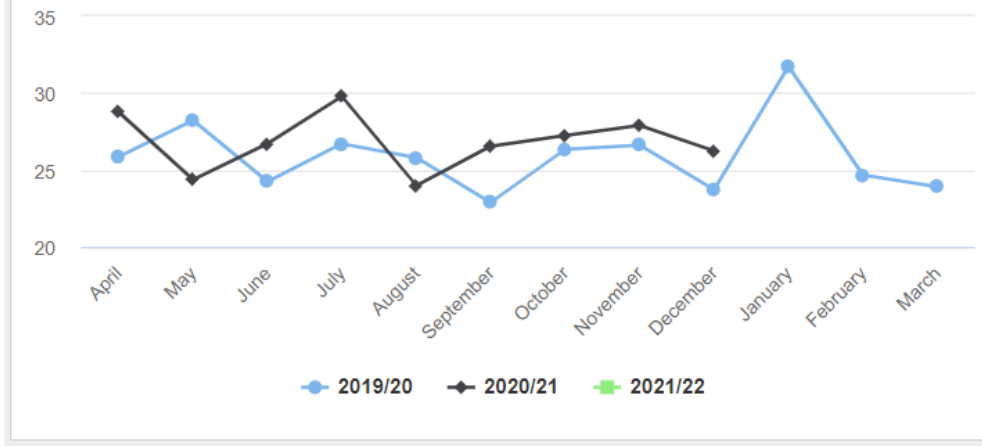


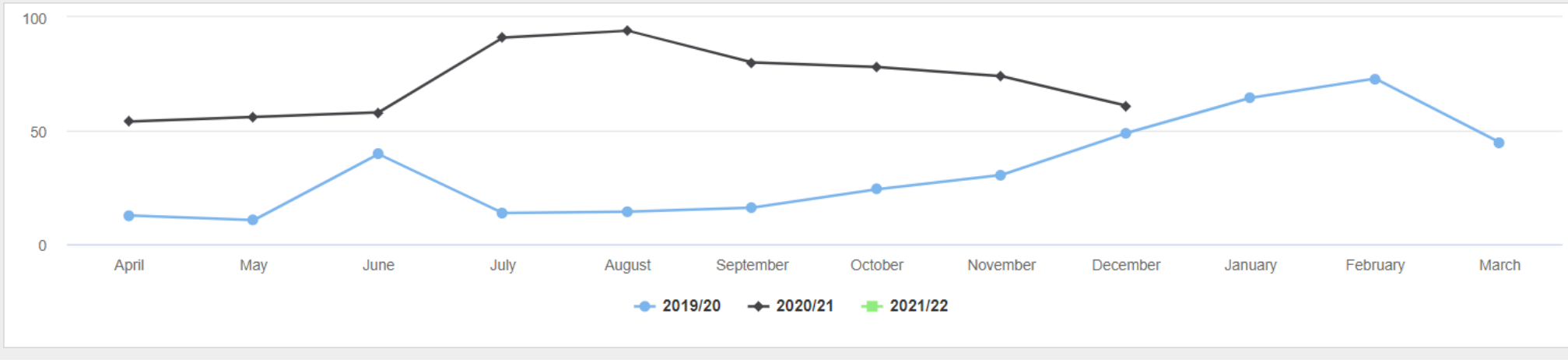
WD-NI 192 Percentage of household waste sent for reuse, recycling and ...



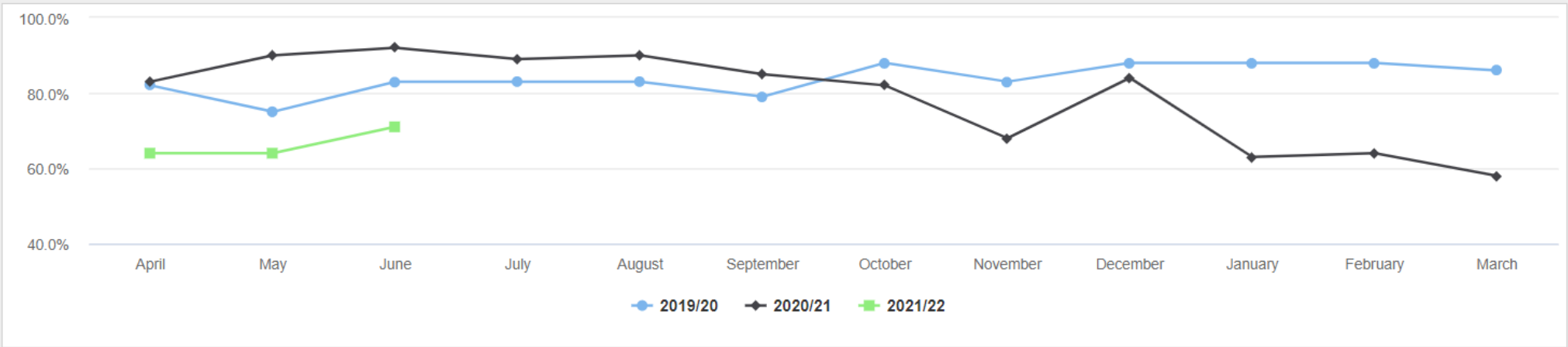
WD-NI 191 Residual household waste per household (average kgs per ho...)



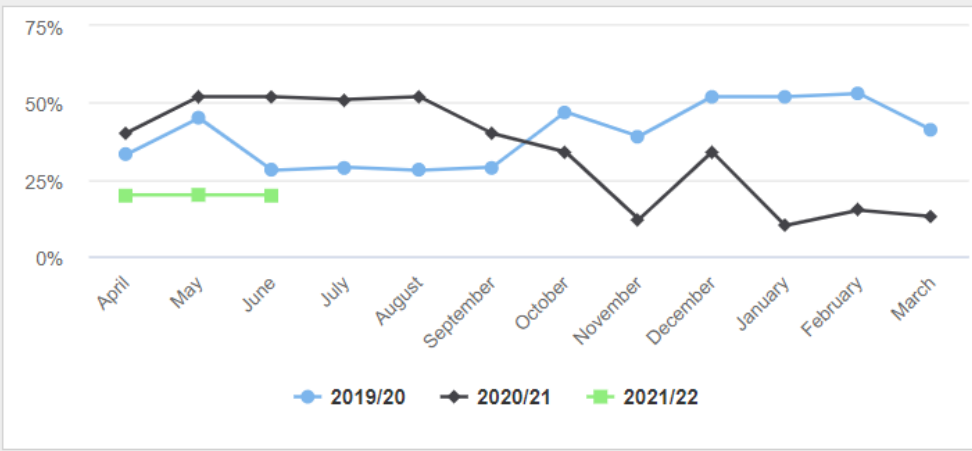
WD-L20b Average No. of collections missed per 100,000 collections of household waste



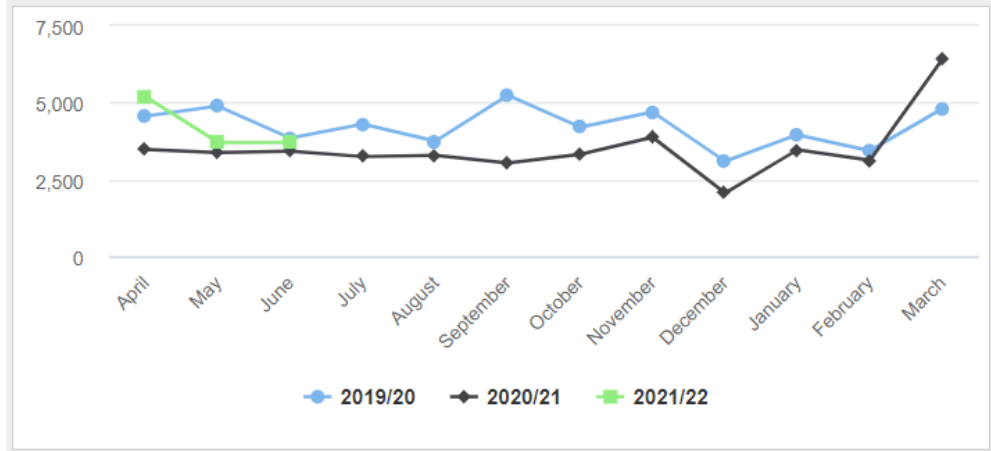
CST2a CST Percentage of telephone calls answered



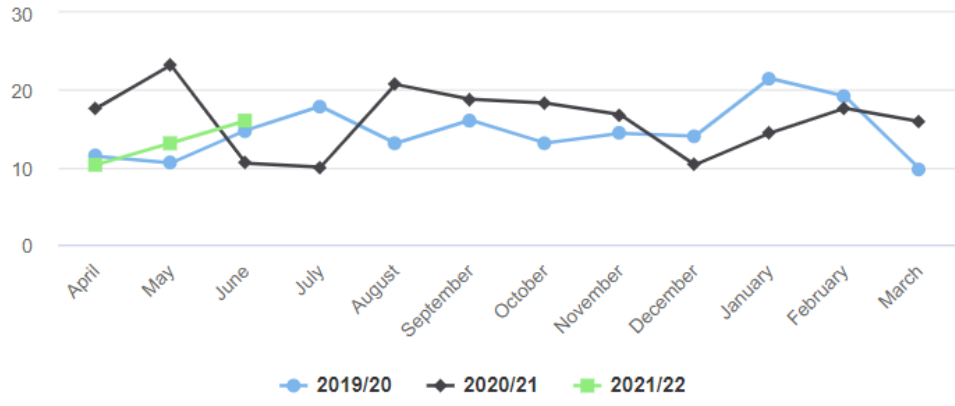
CST1a CST Grade of Service (% of calls answered within 20 seconds)



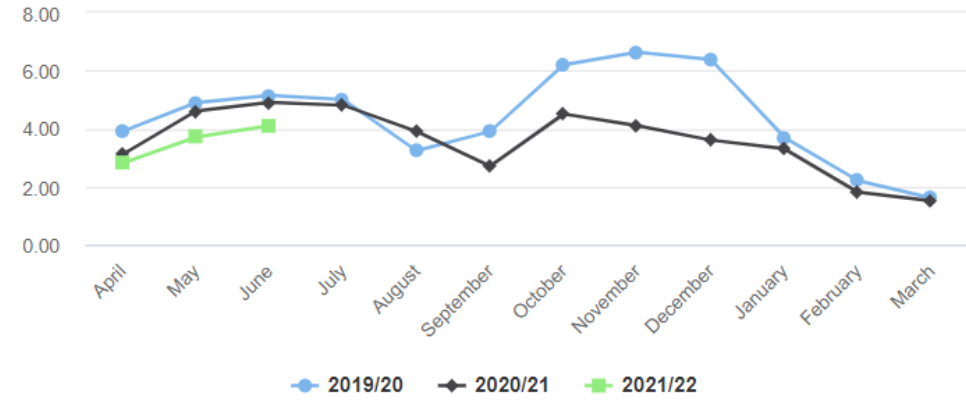
WD-CST10 Total Calls to WD



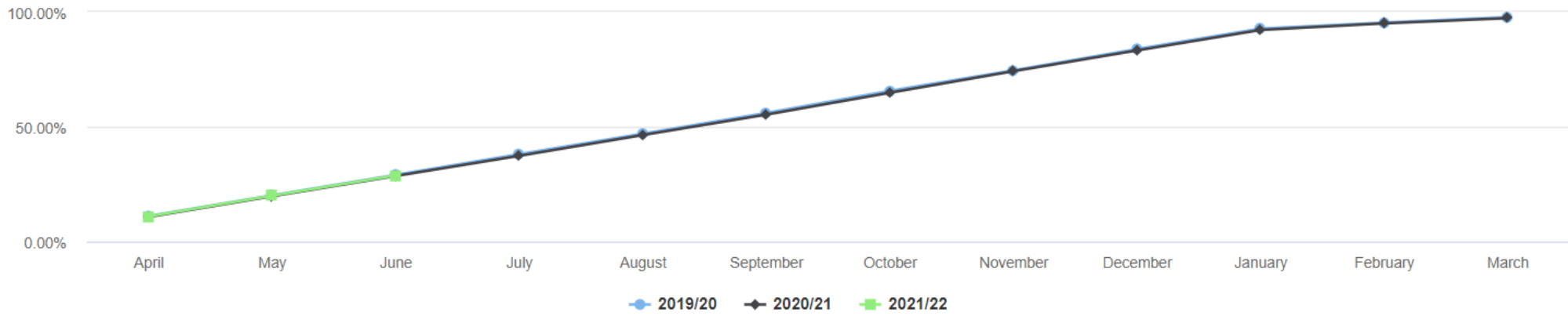
Benefits Processing Speed (New claims) avg days



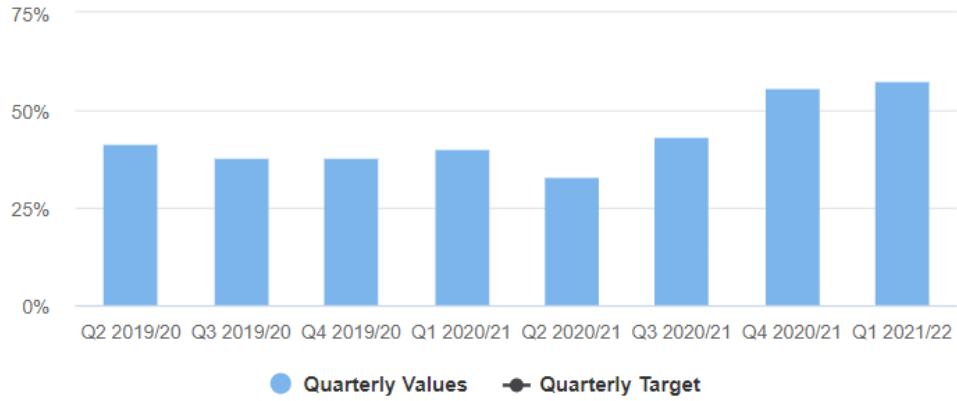
Benefits Processing Speed (Change of circumstances) avg days



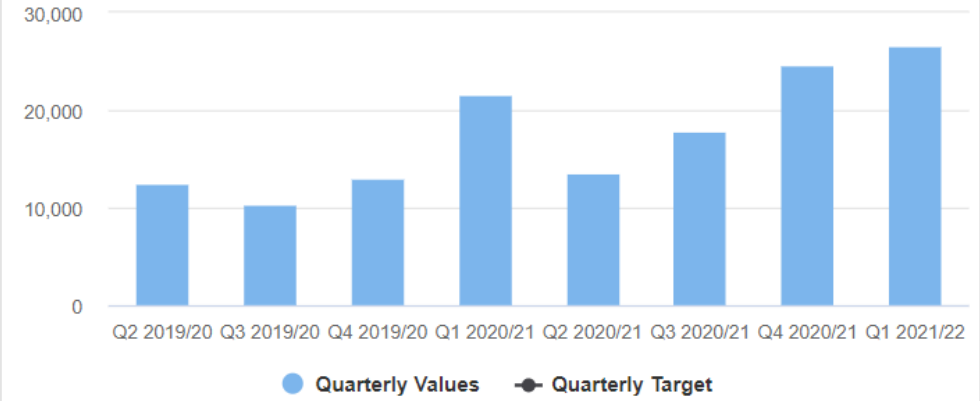
WD-BV9 % of Council Tax collected



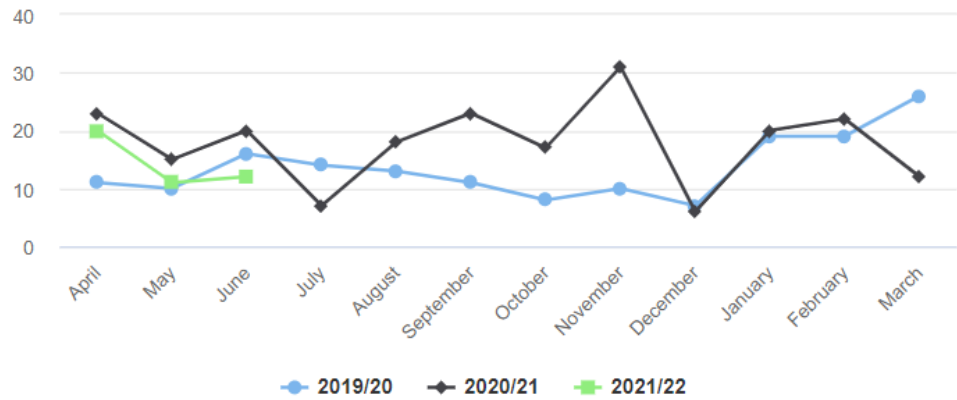
% of customer contact through online interaction



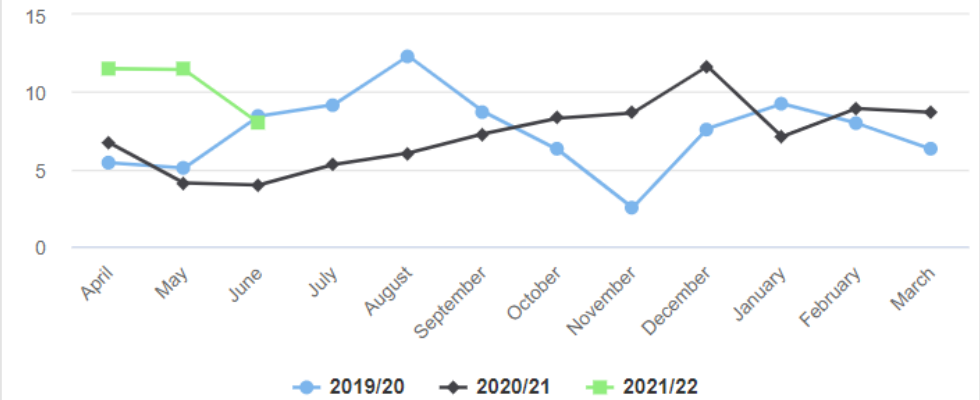
WEB Online submissions - Liberty & W360



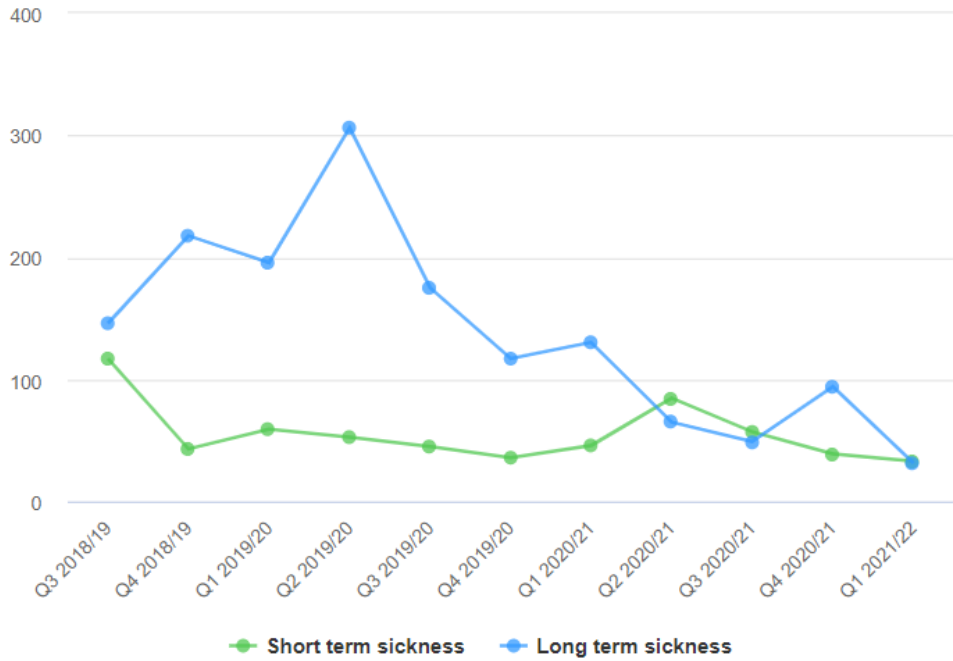
Number of households where homelessness prevented



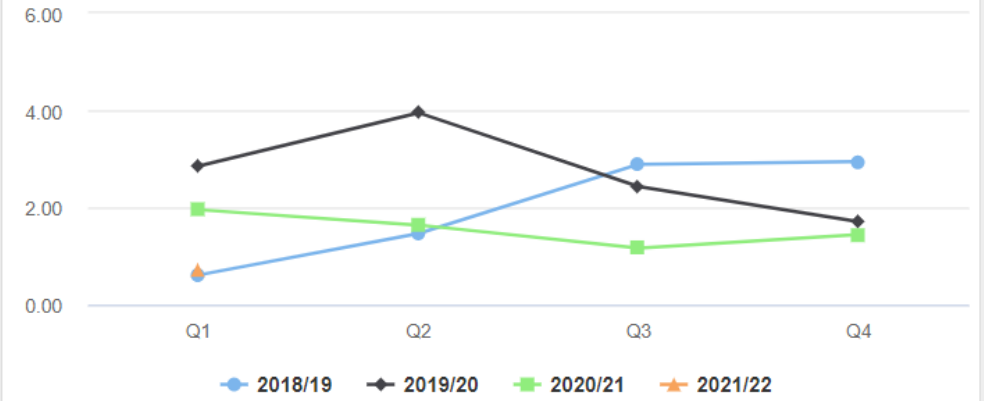
Level of temporary accommodation use (Avg over the month)



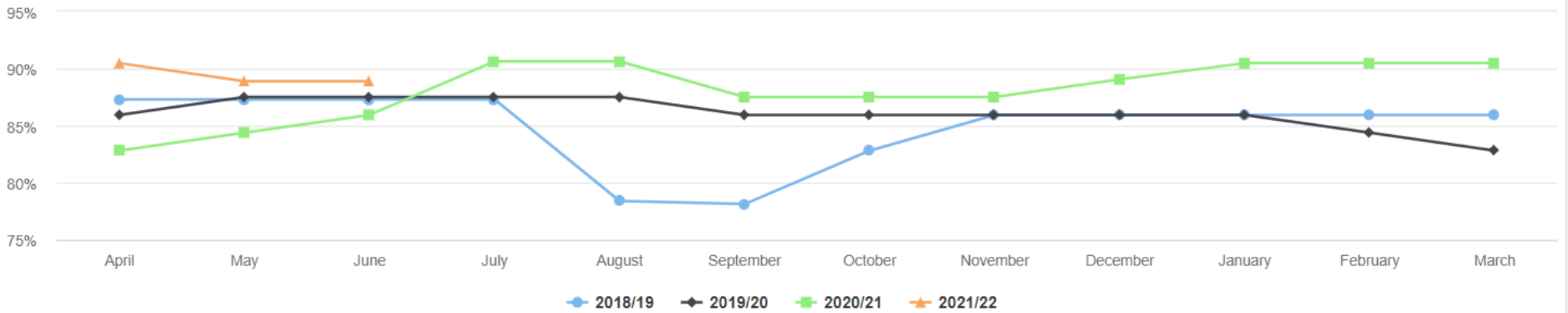
WD Sickness



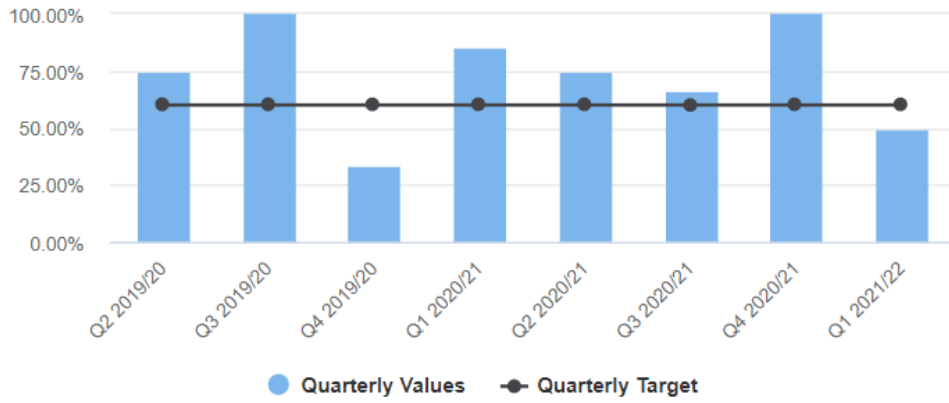
Working Days Lost Due to Sickness Absence (average days per FTE)



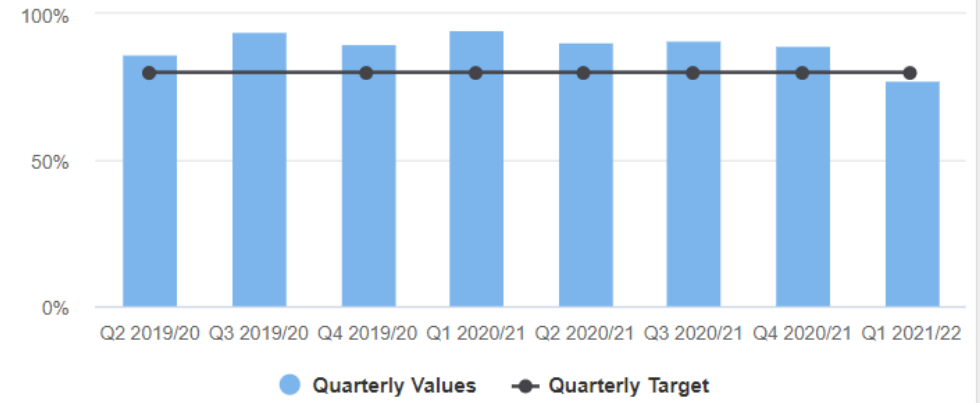
WD-P1 Employment estates occupancy levels (snapshot)



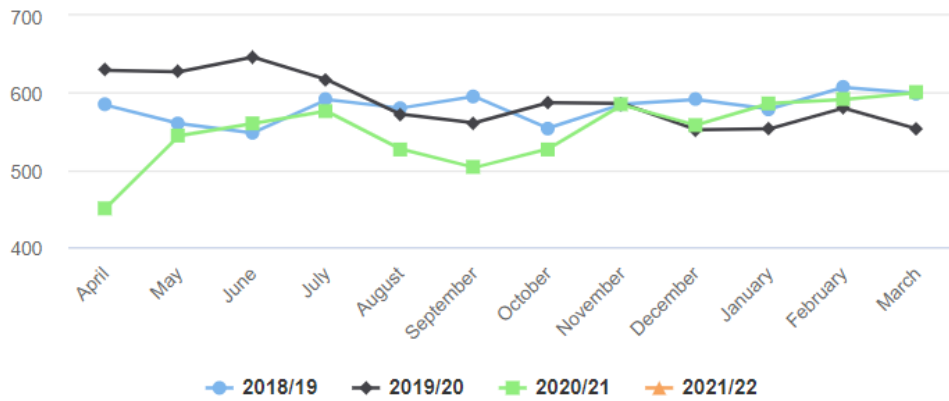
WD-NI 157a Processing of planning applications: Major applications % d...



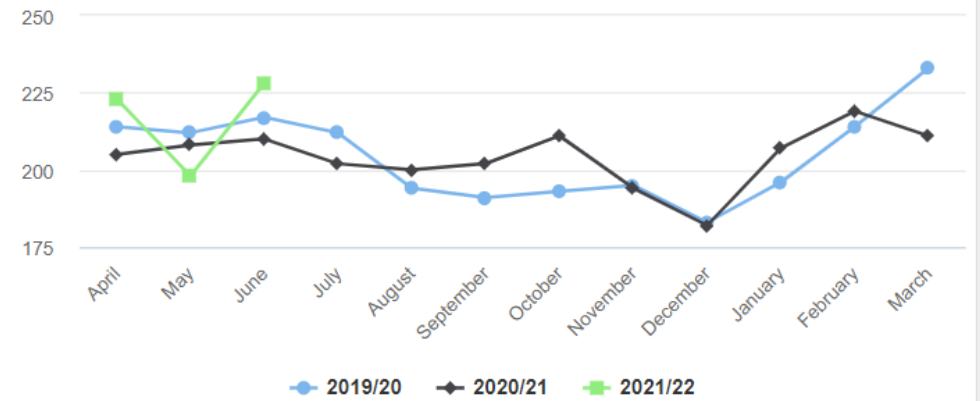
WD-PEC2 Non-Major apps with extensions



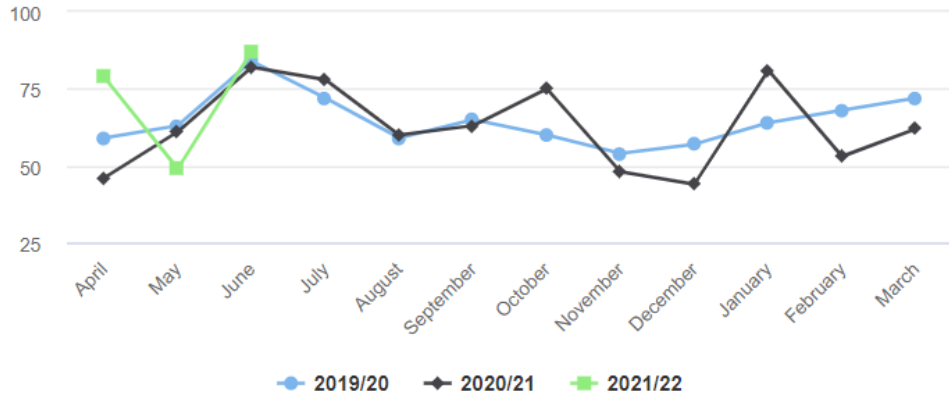
Combined Authority Planning Workload



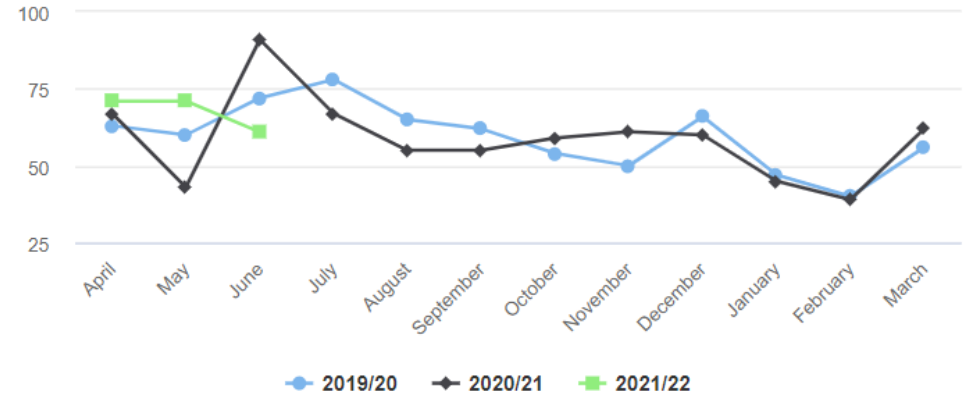
West Devon Planning Workload



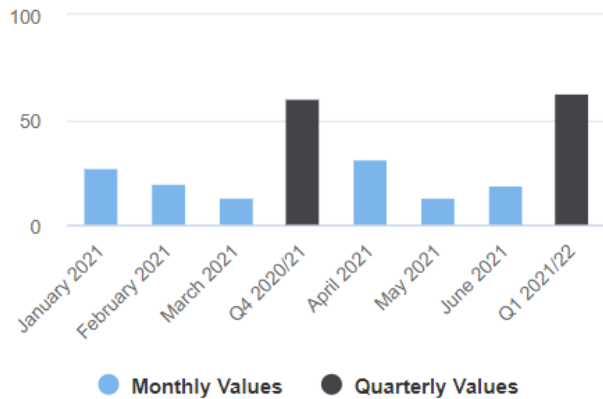
WD-P7 No of planning applications registered



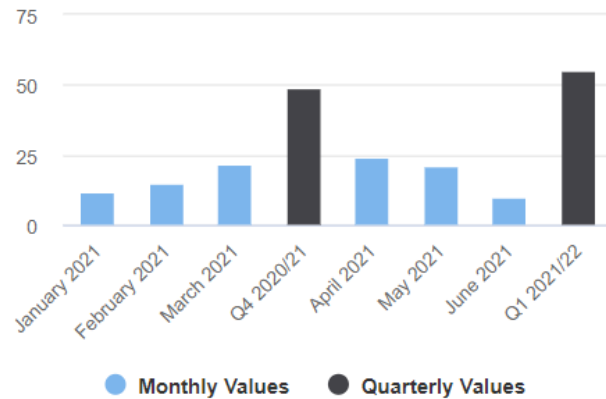
WD-APPDeter Applications determined



WD-W2PEC 25 Enforcement Cases Received



WD-W2PEC 24 Enforcement Cases Closed



WD-W2PEC 27 Enforcement Cases Outstanding

